

Biography Based Care®

Alzheimer's Care Comparison Score Sheet

Rating System: Enter a number in the space provider rating up to 3 providers in the criteria to consider. Rate the providers by awarding them a numeric score from 1-10, with 1 being the lowest and 10 being the highest. Base your rating on your opinion of how satisfied or dissatisfied you are with what you've learned from each organization.

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excerpt from the book, "When
Caring Takes Courage" available
worldwide at Amazon.com

Criteria To Consider (below)

Option # 1:	Option # 2:	Option # 3:
Organization Name: _____	Organization Name: _____	Organization Name: _____
Phone: _____	Phone: _____	Phone: _____
Scoring 1-10 0-4: Below Expectations 5-7: Meets Expectations 8-10: Exceeds Expectations Or choose: N/A	Scoring 1-10 0-4: Below Expectations 5-7: Meets Expectations 8-10: Exceeds Expectations Or choose: N/A	Scoring 1-10 0-4: Below Expectations 5-7: Meets Expectations 8-10: Exceeds Expectations Or choose: N/A
<p><u>Affordability:</u></p> <ul style="list-style-type: none"> -Does the community or organization charge ONLY for the actual care and staff time your loved is receiving or are there a very few pre-set pricing categories that residents are grouped into? -Are there options that adjust the rate as your loved ones care needs increase or decrease over time? -Does this organization accept State/Medicaid pay in the event private funds may run out? Will they direct bill your long term care insurance, VA or other insurance company? -What is their discharge policy regarding residents who are no longer able to pay their bill? 		
<p><u>Appearance:</u></p> <ul style="list-style-type: none"> -Is the layout of the community easy to navigate? Do the hallways lead residents back to public areas? -Are color, lighting, noise level and décor pleasant and calming? -Does it appear clean? Odor free? -Furniture and amenities in good condition and working order? -Are residents encouraged to bring in familiar items and decorate according to their preferences? -Does the environment offer areas that residents can access with or without staff to enjoy their hobbies and interests? 		
<p><u>Dementia Expertise:</u></p> <ul style="list-style-type: none"> -Do the caregivers have specialized training in effectively communicating with and caring for residents with Alzheimer's/dementia? -What training has occurred for specific behaviors and interventions? -Are ongoing educational programs provided to staff by their own corporation or other outside agencies regularly? 		

<p>-Does the orientation/performance review process for care staff include skill demonstration handling behaviors and interacting effectively with Alzheimer's/dementia residents?</p>			
<p>Dining:</p> <ul style="list-style-type: none"> -Are meal times flexible? -What kind of supervision is provided during meal times? -How much assistance and cueing is offered to those that require it? -Are meals "dementia friendly" i.e. lots of finger foods, smaller portions, 5-6 smaller meals offered versus 3 larger ones? -Are snacks and nutritional supplements (i.e. shakes) available 24 hours per day to offer to residents? -Are special diets accommodated? -What is their policy related to both care and discharge for a person is no longer able or willing to eat food orally? 			
<p>Family Friendly:</p> <ul style="list-style-type: none"> --Are visiting hours generous and meet your needs for access to your loved one? -Are there adequate spaces for private visits with your loved one around the community or in their room? -Can your loved one participate in outings from the facility with you (If medically able and appropriate)? -Are there opportunities for you to participate alongside your loved one in activities as well as socialize with other families regularly? -Is there a family council or committee that meets regularly, is attended by administration representatives and allows family members a forum to advocate for their loved one as well as give input regarding the enhancement overall operations? -What systems do they have in place to resolve family complaints or concerns? 			
<p>Family Testimonials:</p> <ul style="list-style-type: none"> -Ask to be contacted by at least 3 family members of current residents that you can speak to about their experiences -Search the community or organization as well as parent company online to review feedback and customer reviews -What are the most common complaints received? How have they been addressed? 			
<p>Room Type/Size:</p> <ul style="list-style-type: none"> -Do the residents have adequate privacy for bathing, toileting and hygiene? -Are residents encouraged to personalize their space? Is care taken to promote individuality? -If shared accommodations, what systems in place to best pair up roommates, resolve conflict? 			
<p>Secure Environment:</p> <ul style="list-style-type: none"> -Are all exterior doors locked or alarmed to ensure the safety of residents who are 			

<p>wandering? -Are exits alarmed and monitored? -Do residents wear a wander guard or personal alarm triggered when accessing doors outside or other potentially unsafe areas? -Are outdoor patios and walking areas easily accessible to residents yet enclosed to prevent wandering away from the community? -How do staff members respond to an elopement or wandering incident?</p>			
<p>Staffing: -What type of licensure is required for key members of the care team? Is the Director a licensed nurse? -How many hours is the community staffed with a licensed nurse (RN or LPN)? - Have staff members been screened with state/national background checks? -How is staffing adjusted aside from sheer # of residents to ensure that as care needs increase staff/resident ratios are adequate? -Do staff seem accessible to residents? -Are staff and resident interactions unhurried, patient, kind and appropriate (note body language, word choices and tone of voice while staff are interacting with residents)</p>			
<p>Survey Results: -By law, communities or organizations surveyed or reviewed by the state must have available for public viewing their recent results. Ask to read their most recent annual survey -Are the citations in a category that did not cause grave harm or negative outcomes? -Did the community file their plan of correction to address the issues identified in the citation? -Were their additional state visits triggered by complaints? How were those resolved? -Did the community ever face monetary penalties or temporary bans of new resident admissions based upon their state survey findings?</p>			
<p>Totals: Add the total points for each option vertically to arrive at an overall numeric score for each option.</p>	<p>Total Score Option 1: ____/100 0-49: Below Expectations 50-79: Meets Expectations 80-100: Exceeds Expectations</p>	<p>Total Score Option 2: ____/100 0-49: Below Expectations 50-79: Meets Expectations 80-100: Exceeds Expectations</p>	<p>Total Score Option 3: ____/100 0-49: Below Expectations 50-79: Meets Expectations 80-100: Exceeds Expectations</p>
<p>Additional Notes and your Overall Impressions:</p>			